



JNU/REG/2025-26/9412

Date: 18/04/2026

## Office Order

### **STUDENT GRIEVANCES & REDRESSAL COMMITTEE (SGRC)**

In accordance with the University Grants Commission (Grievance Redressal) Regulation 2023, the following Student Grievance Redressal Committee is constituted for two years w.e.f. from 18<sup>th</sup> April 2026 to address and resolve grievances of students in a fair and timely manner.

**Composition of Student Grievance Redressal Committee for overseeing the overall functioning of the grievance redressal mechanism in the university:**

S. No.	Name	Designation	Position in Committee	Contact Details
1	Prof. S.C Shastri	Sr. Professor	Chairperson	9414047320 <a href="mailto:director.ssg@jnujaipur.ac.in">director.ssg@jnujaipur.ac.in</a>
2	Prof. Dheera Sanadhya	Professor	Member	9413263199 <a href="mailto:dheera.sanadhya@jnujaipur.ac.in">dheera.sanadhya@jnujaipur.ac.in</a>
3	Dr. Subhranshu Panda	Professor	Member	8823999235 <a href="mailto:director_pharmacy@jnujaipur.ac.in">director_pharmacy@jnujaipur.ac.in</a>
4	Dr. Shilpi Sharma	Professor	Member	8696103222 <a href="mailto:shilpi.sharma@jnujaipur.ac.in">shilpi.sharma@jnujaipur.ac.in</a>
5	Rajveer Singh	Associate Professor	Member	9784299450 <a href="mailto:rajveer.singh@jnujaipur.ac.in">rajveer.singh@jnujaipur.ac.in</a>
6	Khushi Verma	Student Representative	Special Invitee	9024567431

### **Roles and Responsibilities:**

1. To receive and address all grievances related to academic, administrative, or personal issues faced by students.
2. To ensure that grievances are resolved within the time frame stipulated by UGC regulations.
3. To maintain confidentiality and impartiality during the grievance redressal process.
4. To escalate unresolved grievances to the ombudsperson, if necessary.
5. To conduct regular quarterly meetings and maintain records of grievances received and resolved.

### **Tenure:**

This committee will function from 18/04/26 to 17/04/28 and is subject to renewal if necessary.

  
Registrar  
REGISTRAR  
Jaipur National University  
Jaipur